
Candidates Portal - User Guide

Contents

S/No.	Features
1	<u>Candidates Portal Singpass Login</u>
2	<u>Candidate Portal Account Login (Non-Singpass Holders)</u>
3	<u>View Results (Accessible on result release day)</u>
4	<u>Private Candidate to Apply and Pay for Appeal</u>
5	<u>Private Candidate to Register and Pay for Mother Tongue Resit</u>

1. Candidates Portal Singpass Login



The image shows a screenshot of the SEAB (Singapore Examinations and Assessment Board) Candidates Portal Singpass Login page. The page features the SEAB logo and name at the top left. The main heading is "Log in to Candidates Portal". Below this, there is a red button labeled "Log in with Singpass". Underneath, there is an "OR" separator and the text "Log in to an existing account". The login form includes fields for "Username" and "Password", each with a corresponding icon (a person for username and a lock for password). Below the password field is an orange "Login" button. At the bottom of the form, there are three links: "Forgot Username / Unlock Account", "Forgot Password", and "Activate Account".

1. Singpass login is only meant for Candidates with Singpass.

Click Log in with Singpass

Singapore Examinations and Assessment Board

Feedback Contact Us FAQ

1. Candidates Portal Singpass Login

A Singapore Government Agency Website

singpass

Advisory Note

Your SingPass account contains a lot of personal data. Do not share your username, password and 2FA details with anyone.

Log in with Singpass
Your trusted digital identity

Singpass app Password login

Scan with Singpass app to log in

Don't have Singpass app? [Download now](#)

2. User will be directed to Singpass site to enter their Singpass credentials

[Back to Contents](#)

2. Candidates Portal Account Login

SEAB
Singapore Examinations and Assessment Board

Log in to Candidates Portal

Log in with Singpass

OR

Log in to an existing account

Username

Username

Password

Password

Login

[Forgot Username / Unlock Account](#) | [Forgot Password](#) | [Activate Account](#)

Singapore Examinations and Assessment Board

[Feedback](#) [Contact Us](#) [FAQ](#)

1. Users without Singpass will log in using Candidates Portal Username and Password

[Back to Contents](#)

2. Candidates Portal Account Login

One-Time Password

Email

SMS

Enter the 6-digit One-Time Password (OTP) sent to your email tes****@hotmail.com.

Submit

If you do not receive an OTP on your mailbox within 00:25 , please click on the 'Resend OTP' button here

Resend OTP


2. Enter the One-Time Password sent via Email or SMS.


Default mode will be Email.


[Back to Contents](#)

3. View Results

A Singapore Government Agency Website

 Applying for Exams ▾ Getting Ready for Exams ▾ Getting Exam Results ▾ Making Requests ▾ | candidate-sji-1... ▾ A- A+

Welcome, 



View Results

GCE N-LEVEL [View Result](#)

Singapore Examinations and Assessment Board [Feedback](#) [Contact Us](#) [FAQ](#)

3. View Result

[Back to Contents](#)

3. View Results

Home > Results Release > Results

Results

Exam Series

Mid-Year

Exam Year

2021

Exam Centre/School

Private Individual

Candidate Details

Candidate Name

Samantha Tan Hui Shan

Citizenship

Singapore Citizen

NRIC/FIN/Passport No.

S1234567A

Index No.

01234567

4. Candidate's details and results will be displayed

Subject Name	Subject Code	Grade Alphabetical	Grade Numerical	Language Medium
Humanities (Social Studies, Geography)	2272	B	Four	English
Mathematics	4048	B	Three	English

If you wish to resit your Mother Tongue subject, please [click here](#).
If you wish to appeal for review of results, please [click here](#).

Note: Candidate who wish to apply for Resit or Appeal can click on the respective link below the results

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal

Appeal for Review of Results

Important Notes for Candidates

- The appeal for review of results covers the review of the marking and a full clerical re-check. No report on the candidate's performance will be provided.
- You will not be able to view the marked scripts during the application.
- Reasons related to Special Consideration (e.g. unwell, bereavement) cannot be considered for the appeal for review of results.
- The appeal will only be considered by the Singapore Examinations and Assessment Board (SEAB) if the appeal application is submitted to SEAB no later than 5 working days after the official release of the results.
- You shall make full payment of the appeal application fees upon submission of your appeal application to SEAB. The following appeal fees will be charged for each subject:

Exam Level	Subject Level	Appeal Fees
GCE N-Level,GCE O-Level	-	S\$112.35
GCE A-Level	H1	S\$112.35
GCE A-LEVEL	H2,H3	S\$181.90

- There will be no refund upon submission of your application.
- You can expect to receive the outcome of your appeal within 6 weeks from the closing date, via email.

Get Started

Select Exam Level

GCE A-LEVEL

Start a New Appeal

1. Key instructions will be displayed

2. Click Start a New Appeal to start

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal

Appeal for Review of Results

1

Select Subject(s)

2

Review Application

Select Subject(s)

Candidate Details

Candidate Name

candidate-sji-nric-1

NRIC/FIN/Passport No.

S0000001S

Citizenship

SINGAPORE CITIZEN

Exam Centre/School

St Joseph's Institution International

Index No.

20010013

Select Subject(s)

Exam Year

2021

Exam Level

GCE A-LEVEL

Exam Series

Mid Year

<input type="checkbox"/>	Subject Name	Subject Code	Grade Alphabetical	Grade Numerical	Language Medium	Status
<input checked="" type="checkbox"/>	CHINESE LANGUAGE (REVISED)	8655	D	SEVEN	CHINESE	Eligible for Appeal

Back

Proceed with 1 Subject(s)

3. Select subjects to appeal

4. Click Proceed with 'x' Subjects

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal

Appeal for Review of Results



Select Subject(s)

Candidate Details

Candidate Name
candidate-sji-nric-1

NRIC/FIN/Passport No.
S0000001S

Citizenship

Exam Centre/School
St Joseph's Institution International

Index No.
20010013

Select Subject(s)

Exam Year
2021

Exam Level
GCEA

Exam Series
MID-YEAR

6. Check the Declaration

5. Confirm all details before proceeding to payment

Select Subject(s)

Exam Year
2021

Exam Level
GCEA

Exam Series
MID-YEAR

Subject Name	Subject Code	Grade Alphabetical	Grade Numerical	Language Medium	Appeal Fees Payable (incl 7% GST) (SGD)
CHINESE LANGUAGE (REVISED)	8655	D	SEVEN	CHINESE	\$5105.00

Candidate Details

GST Reg No.
M9-0008709-C

Total Appeal Fees

	Amount (SGD)
Total Payable Fee (Excl. GST)	\$5105.00
Goods and Service Tax (GST) 7%	\$57.35
Total Payable	\$5112.35

Declaration

I unreservedly declared that the information on this form is correct and I understand that my application will be rejected if any of the information provided is incomplete. I have also read and understood the information as stated under the 'Important Notes for Candidates'.

Back

Proceed to Payment

7. Click Proceed to Payment

[Back to Contents](#)

9.1 Private Candidate to Apply and Pay for Appeal

Please try to fetch again

Select Payment Method

Credit/Debit Card

PayNow

Cancel

8. Select Payment method

Note: By default, Candidate would only be provided the following payment method options:

- Credit/Debit Card
- PayNow



[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal

Payment Method: Credit/Debit Card

Merchant Page - Google Chrome	
uat2.enets.sg/GW2/TxnReqListenerToHost	
Display Name	STYL SOLUTIONS
Merchant Reference Code	20210606133445406
Nets Reference Code	20210606133449225
Amount	SGD 107.00

Payment Methods

Name on Card

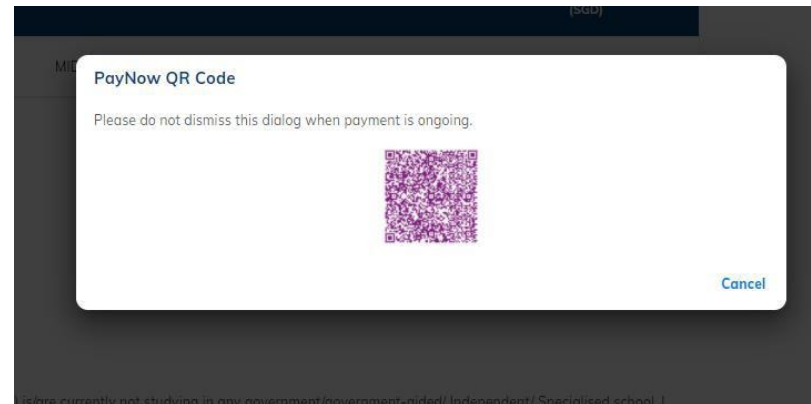
Card Number

CVV/CVV2

Expiry Date

Email (Optional)

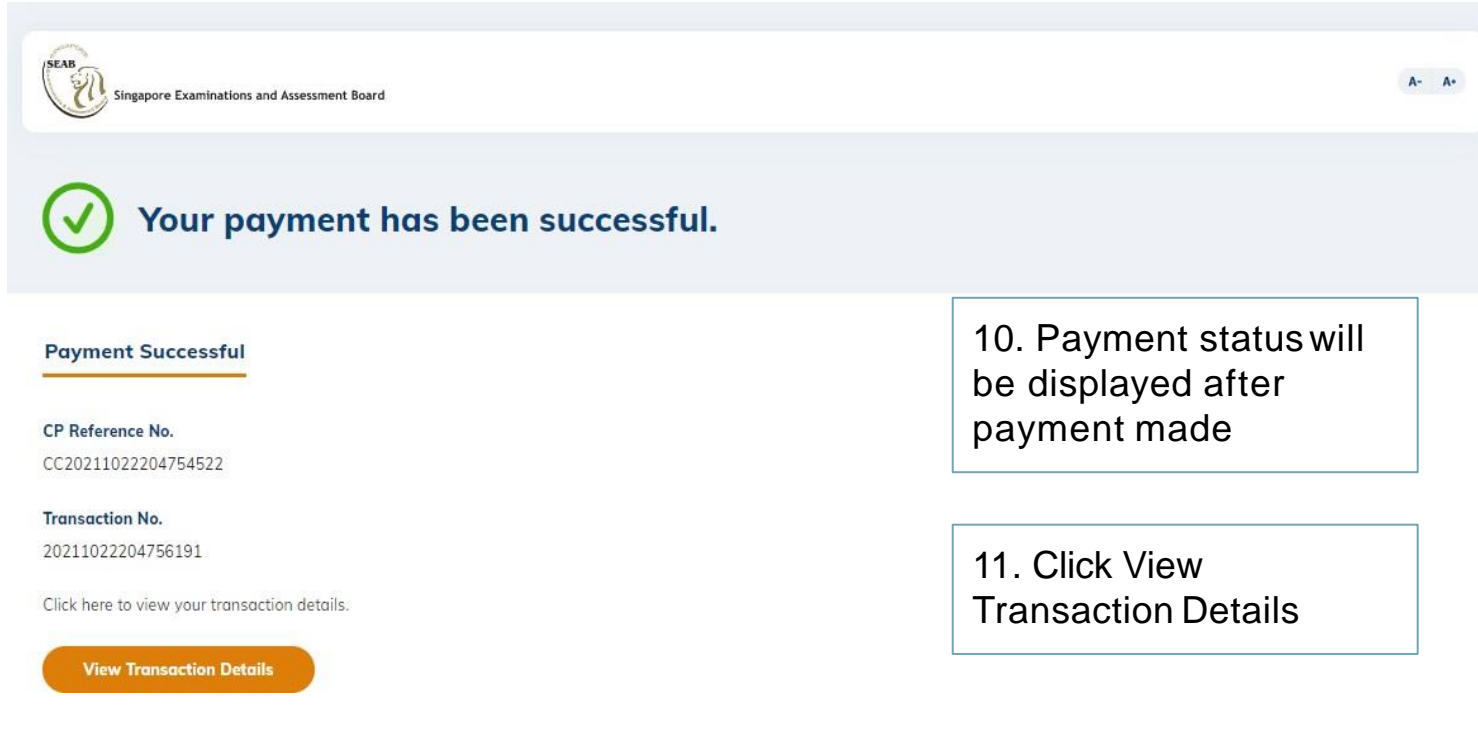
Payment Method: PayNow



9. Make payment based on the payment method selected

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal



The screenshot shows the SEAB (Singapore Examinations and Assessment Board) website. At the top left is the SEAB logo and name. At the top right is a font size selector with 'A-' and 'A+' buttons. Below the header is a large light blue banner with a green checkmark icon and the text 'Your payment has been successful.' Underneath the banner, the text 'Payment Successful' is underlined. Below that, the 'CP Reference No.' is listed as 'CC20211022204754522' and the 'Transaction No.' is listed as '20211022204756191'. A link 'Click here to view your transaction details.' is provided, followed by an orange button labeled 'View Transaction Details'.


10. Payment status will be displayed after payment made

11. Click View Transaction Details

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal

Home › Appeal for Review of Results Applications › Appeal For Review of Results



Thank you. Your appeal application has been submitted.

Payment Summary [View full summary](#)

Transaction Details

Payment Date/Time 22 Oct 2021 20:48	Transaction No. 20211022204756191
Amount Paid (SGD) S\$112.35	Payment Method CREDIT/DEBIT CARD
Reference No. CC20211022204754522	GST Reg No. M9-0008709-C

[Back to Appeal Applications](#)

12. Summary of transaction will be displayed

13. Click View full summary to view details

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal

Application Details [Download Summary](#)

Application ID
20211022204734732

Status
Submitted

Candidate Details

Name
candidate-acs-nric-14

NRIC/FIN/Passport No.
S1000014A

Citizenship
SINGAPORE PERMANENT RESIDENTS

Exam Centre/School
ACS International

Index No.
20010036

Selected Subject(s)

Exam Year
2021

Exam Level
GCE O-LEVEL

Exam Series
MID-YEAR

Subject Name	Subject Code	Grade Alphabetical	Grade Numerical	Language Medium	Appeal Fees Payable (excl of 7% GST) (SGD)
MALAY	1148	D	SEVEN	MALAY	\$S\$105.00

14. Click Download Summary to download a pdf of the receipt

[Back to Contents](#)

4. Private Candidate to Apply and Pay for Appeal



Singapore Examinations and Assessment Board

Candidates Portal Receipt for Appeal for Review of Results Application

Dear Candidate,

Your transaction details are as follows:

Payment Date/Time: 03 Nov 2021 15:15

Transaction Ref.: 20211103151541271

Total Amt: \$112.35

Exam Level/Type: GCE N-LEVEL

Please click on the button below to view the receipt summary.

[View Receipt](#)

If you require any clarification, please contact us via this [link](#).

15. Candidate will also receive an email with a button link to view the receipt in Candidates Portal

Note: Candidate needs to log in to view the receipt in Candidates Portal

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Register to resit an examination

Key Instructions for Resit Registration

1. Please provide the following information

- Candidate's Personal Particulars
- Subjects/Papers to be registered

2. All fields are mandatory; the form must be completed in English.

This application form may take you 5 minutes to complete.

Proceed with Registration

1. Key instructions will be displayed

2. Click Proceed with Registration to start

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Register to resit an examination

1 Select subjects 2 Confirm Particulars 3 Review & Pay

Select Subjects

Below are the subjects and papers that you are eligible to register for a resit.

1 item(s) selected [Clear Selection](#)

Subject(s)	Subject Code	Exam Series	Level	Status
<input checked="" type="checkbox"/> CHINESE	1111	MID-YEAR	GCEO	Not Registered

Rows per page: 5 1-1 of 1 < >

[Back](#) [Continue to next page](#)

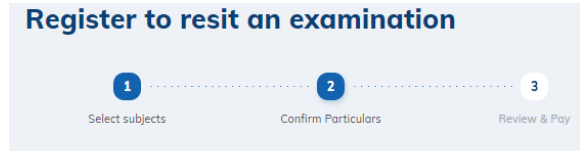
3. Only subjects that the candidate is eligible to apply will be displayed

4. Select the subject to register

5. Click Next to continue

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit



Personal Particulars

Candidate Name

peter

Hanyu Pinyin Name

Bi De

Chinese Name

彼得

NRIC/FIN or Passport No.

S0000001D

Nationality

SINGAPORE CITIZEN

Citizenship

SINGAPORE CITIZEN

School Name

Prisons & Detention Centres

Contact Details [Edit](#)

Email

testing@hotmail.com

Contact Number

+65 67432156

6. Candidate to confirm their personal particulars

7. Click Edit to update the Contact details if any changes

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Contact Details [Edit](#)

Email

testing@hotmail.com

Contact Number

Singapore (+65)

67432156

Mobile Number

Singapore (+65)

94839231

Mailing Address (For Address in Singapore)

411

Pasir Ris Drive 6

Pasir Ris

124

01

510675

Foreign Address

Holland

Mexico

Uruguay

[Back](#)

[UPDATE PARTICULAR](#)

8. Click Update Particulars to save the changes

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

NRIC/FIN or Passport No.

S0000001D

Nationality

SINGAPORE CITIZEN

Citizenship

SINGAPORE CITIZEN

School Name

Prisons & Detention Centres

Contact Details [Edit](#)

Email

testing@hotmail.com

Contact Number

+65 67432156

Mobile Number

+65 94839231

Mailing Address (For Addresses in Singapore)

411 Pasir Ris Drive 6 #124-01 510675

Foreign Address

Holland Mexico Uruguay

[Back](#)

[CONFIRM PARTICULAR](#)

9. Click Confirm Particulars to continue

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Register to resit an examination



Personal Particulars

Candidate Name

peter

Hanyu Pinyin Name

Bi De

Chinese Name

彼得

NRIC/FIN or Passport No.

S0000001D

Nationality

SINGAPORE CITIZEN

Citizenship

SINGAPORE CITIZEN

School Name

Prisons & Detention Centres

10. Confirm all details before proceeding to payment

Foreign Address

Holland Mexico Uruguay

Selected Subject(s)/Paper(s)

Exam Level: GCE O-LEVEL
Exam Year: 2021

Subject	Subject Code	Exam Series	Level	Paper No.	GST.(7%) (SGD)	Exam Fees Payable (Incl of 7% GST) (SGD)
CHINESE	1111	MID-YEAR	H1	01	7.00	100.00

GST Reg No.

M4-004578-0

EXAMINATION FEES	\$5100.00
GOODS AND SERVICES TAX (GST) 7%	\$57.00
TOTAL FEES PAYABLE	\$5107.00

Declaration

- I confirm that the above candidate(s) is/are currently not studying in any government/government-aided/ Independent/ Specialised school. I confirm that the above candidate(s) has/have read the examination regulations/instructions and fulfil the requirements to register as private candidate(s) for GCE N(T)-, N(A)-, O- & A-Level examinations

I declare that all information submitted by me in this application is true and correct to the best of my knowledge.

Back

Proceed To Payment

11. Check the Declaration

12. Click Proceed to Payment

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Please try to fetch again

Select Payment Method

Credit/Debit Card

PayNow

Cancel

13. Select Payment method

Note: By default, Candidate would only be provided the following payment method options:

- Credit/Debit Card
- PayNow

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Payment Method: Credit/Debit Card

Merchant Page - Google Chrome	
uat2.enets.sg/GW2/TxnReqListenerToHost	
Display Name	STYL SOLUTIONS
Merchant Reference Code	20210606133445406
Nets Reference Code	20210606133449225
Amount	SGD 107.00

Payment Methods

VISA Mastercard

Name on Card

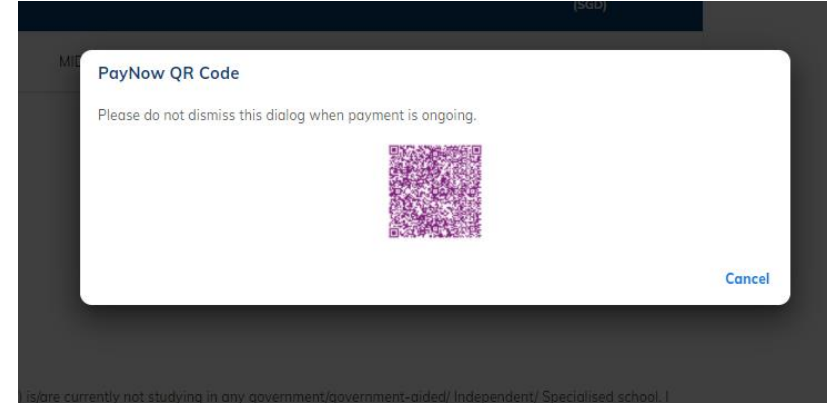
Card Number

CVV/CVV2

Expiry Date

Email (Optional)

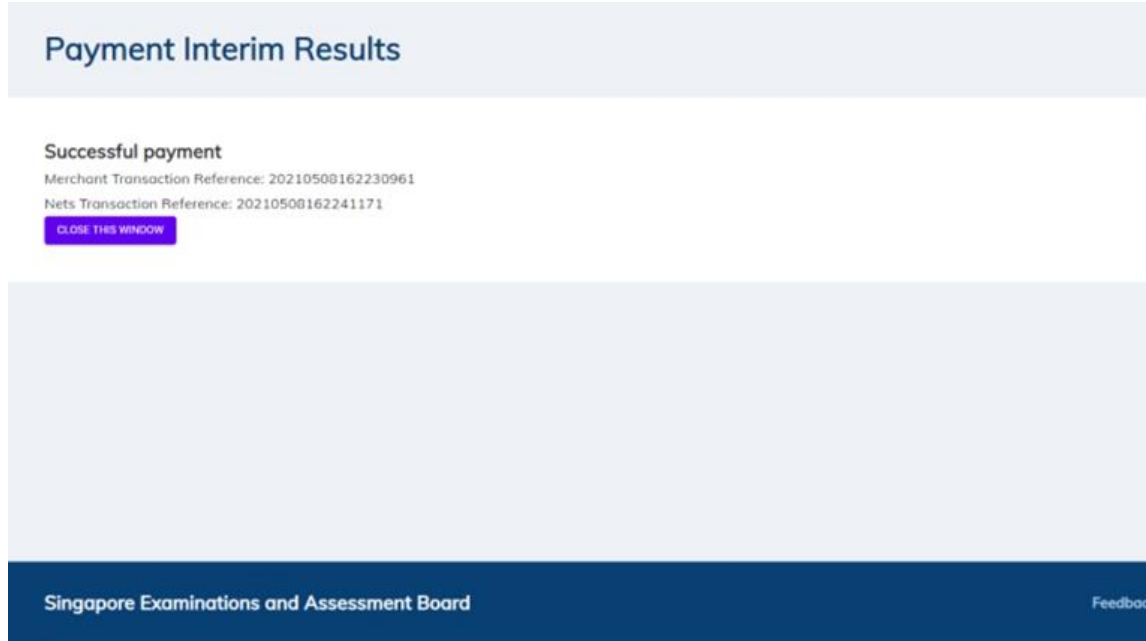
Payment Method: PayNow



14. Make payment based on the payment method selected

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit



Payment Interim Results

Successful payment
Merchant Transaction Reference: 20210500162230961
Nets Transaction Reference: 20210500162241171

[CLOSE THIS WINDOW](#)

Singapore Examinations and Assessment Board [Feedback](#)

15. Payment status will be displayed after payment made

16. Click View Transaction Details

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Home > Coordinator Resit Transaction

Register to resit an examination

Thank you. The registration for candidates have been submitted.

Transaction Details

PAYMENT DATE / TIME	
N/A	
NO. OF CANDIDATES	
1	
EXAM LEVEL	EXAM YEAR
GCE O-LEVEL	2021
TRANSACTION NO.	
N/A	
GST Reg NO.	
1039-325239-213	
REFERENCE NO.	
20210517101428163	
AMOUNT PAID (SGD)	PAYMENT METHOD
S\$ 107.00	Bank Transfer (Please contact SEAB on details for payment procedures)

[View full summary](#)

17. Summary of transaction will be displayed

18. Click View full summary to view details

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit

Register to resit an examination

Receipt

Transaction Details

PAYMENT DATE/TIME
N/A

NO. OF CANDIDATES
1

EXAM LEVEL
OCE O-LEVEL

EXAM YEAR
2021

TRANSACTION NO.
N/A

GET Reg NO.
0104-02019-213

REFERENCE NO.
2021051710438183

AMOUNT PAID (SGD)
S\$ 107.00

PAYMENT METHOD
Bank Transfer (Please contact SEAB on details for payment procedures)

Candidates

TOTAL CANDIDATES: 1

Candidate	MTC	Subject Name	Subject Code	Exam Status	Exam Fees (SGD)
0000000001	00000000	Chinese	CHN001	Not Resit	

EXAMINATION FEES 100.00

GOODS AND SERVICES TAX (GST) 7% 07.00

TOTAL FEES PAYABLE 107.00

[Go to payment](#)

[Download Summary](#)

19. Click Download Summary to download a pdf of the receipt

[Back to Contents](#)

5. Private Candidate to Register and Pay for Mother Tongue Resit



Singapore Examinations and Assessment Board

Candidate Portal Receipt for 2021 Examination Registration

Dear Candidate,

Your payment has been successful.

Payment Date/Time: 2021-07-03 19:30:36

Transaction Ref.: N/A

Total Amt: \$0.00

Exam Level/Type: GCE O-LEVEL

Please click on the button below to view the receipt summary. Kindly take note that this is not an entry proof and you will be informed when your entry proof is ready.

[View Receipt](#)

If you require any clarification, please contact us via this [link](#).

20. Candidate will also receive an email with a button link to view the receipt in Candidates Portal

Note: Candidate needs to log in to view the receipt in Candidates Portal

[Back to Contents](#)