Candidates Portal - User Guide for Activation of Account and Viewing of Results (For GCE only)

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Contents

S/No.	Features
1	Activate Account (one-time only)
2	Candidates Portal Account Login
3	View Results (Accessible on result release day)

1. Activate Account

Log in to Candidates Portal

For Singpass holder, please log in using your Singpass

Log in with Singpass

— OR —

For non-Singpass holder, please log in using an existing account

Username

OpsAdmin1

Password

•••••••••••••

Login   **Create an Account**

Forgot Username   Forgot Password   Activate Account   Unlock Account

1. Goto https://myexams.seab.gov.sg

2. Click Activate Account

1. Activate Account

Activate Account

① ······················ **②**

Enter Details   Set Password

Account Details

Username

Please enter Username

Date of Birth

dd/mm/yyyy

[Back] [**Confirm Details**]

3. Enter username provided and date of birth and click Confirm Details

Note: User account will be locked if more than 10 times of invalid username and date of birth are entered.

To unlock account, please click on "Unlock Account" from the Candidate Portal login page and complete the online form request

1. Activate Account

Set Password

Use 12 or more characters with at least two of the following

- Lowercase
- Uppercase
- Digits
- Special Characters

Enter a Password *

Enter a password

Confirm password *

Confirm password

4. Enter desired password twice

Setup Two-Factor Authentication (2FA)

Provide these information

Email *

Enter email address

Mobile Number *

Singapore (+... ⌄	Enter Mobile No.

5. Enter email and mobile number (mandatory)

Select 2FA Preferred Mode

2FA Method *

SMS ⌄

6. Select preferred 2FA method

Back	**Activate Account**

7. Click Activate Account

1. Activate Account

Singapore Examinations and Assessment Board

✓ Account successfully activated.

Account Activated

An email with your username has been sent for your reference. You may now login with your username and password.

Back to Login

8. Account is activated. An email with the username will be sent to the user

User may proceed to login with the username and password

1. Activate Account

Candidates Portal Account Successfully Activated Inbox ×

noreply_cpep@seab.gov.sg
to

Singapore Examinations and Assessment Board

Candidates Portal Account Successfully Activated

Dear

Your account has been successfully activated in the Candidates Portal
The Username provided below is for your access to the portal.
Username:

If you require any clarification, please contact us via this link.

This is a system generated email. Please do not reply.

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9. Upon successful account activation, an email with the username will be sent

You may proceed to login with the username and password

2. Candidates Portal Account Login

Log in to Candidates Portal

For Singpass holder, please log in using your Singpass

Log in with Singpass

─── OR ───

For non-Singpass holder, please log in using an existing account

Username

OpsAdmin1

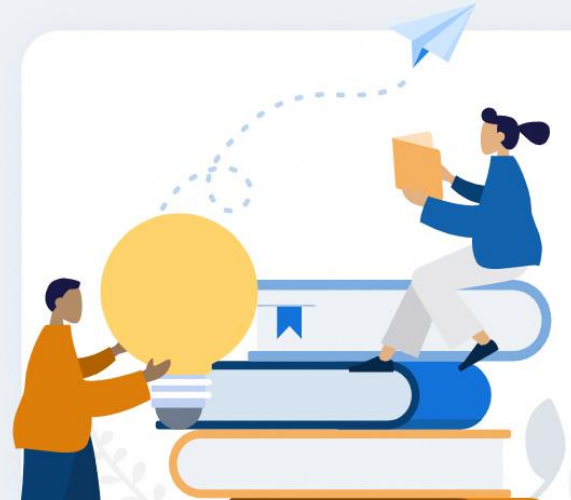**Password**

•••••••••••••

Login   **Create an Account**

Forgot Username   Forgot Password   Activate Account   Unlock Account

1. Users without Singpass will log in using Candidates Portal Username and Password

2. Candidates Portal Account Login

One-Time Password

Email   SMS

Enter the 6-digit One-Time Password (OTP) sent to your email tes****@hotmail.com.
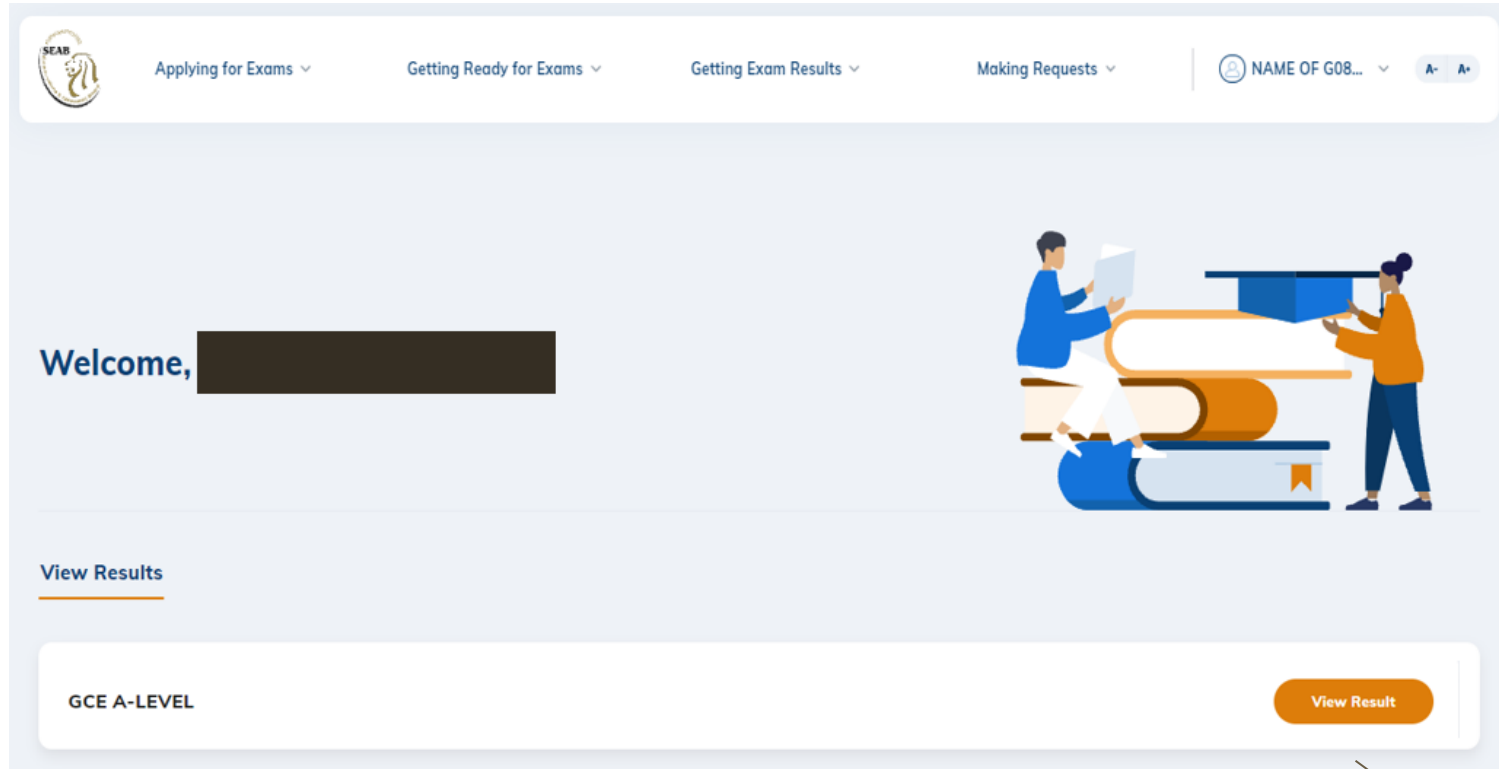
OTP

Submit

If you do not receive an OTP on your mailbox within 00:25 , please click on the 'Resend OTP' button here

Resend OTP

2. Enter the One-Time Password sent via Email or SMS.

Default mode will be Email.

3 View Results (Accessible on result release day)

1. View Result

3 View Results

2. Candidate's details and results will be displayed